

Jane Doe

Case Manager (RN)



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◆ Summary

Results-driven Case Manager (RN) with 5+ years of experience in managing patient care, developing care plans, and collaborating with interdisciplinary teams to achieve optimal health outcomes. Proven track record of improving patient satisfaction by 25% and reducing hospital readmissions by 30% through effective case management and coordination of care.

◆ Experience

Case Manager (RN)

Jan 2020 - Present

Hospital Corporation of America

New York, NY

Manage a caseload of 50+ patients, developing and implementing individualized care plans to achieve optimal health outcomes. Collaborate with interdisciplinary teams, including physicians, social workers, and therapists, to ensure comprehensive care. Conduct regular patient assessments, monitor progress, and adjust care plans as needed.

- Develop and implement care plans that result in a 25% reduction in hospital readmissions
- Conduct patient assessments, including physical, emotional, and social evaluations, to identify areas for improvement
- Collaborate with interdisciplinary teams to develop and implement comprehensive care plans
- Coordinate care with external providers, including home health agencies and durable medical equipment suppliers
- Monitor patient progress, adjusting care plans as needed to ensure optimal outcomes

Registered Nurse

Jun 2018 - Dec 2019

Kaiser Permanente

Los Angeles, CA

Provided direct patient care, including assessing patient needs, developing care plans, and administering medications. Collaborated with physicians and other healthcare professionals to develop and implement comprehensive care plans.

- Provided direct patient care, including assessing patient needs, developing care plans, and administering medications
- Collaborated with physicians and other healthcare professionals to develop and implement comprehensive care plans
- Conducted patient education, including teaching patients and families about disease management, medication adherence, and healthy lifestyle habits
- Participated in quality improvement initiatives, including developing and implementing evidence-based practice guidelines

◆ Skills

Care planning and coordination

Patient assessment and evaluation

Collaboration and teamwork

Communication and interpersonal skills

Electronic medical records (EMRs)

Quality improvement and patient safety

◆ Languages

English

Native

Spanish

Intermediate

◆ Certificates

Case Management Certification

Mar 2020

Commission for Case Management Certification

Demonstrated expertise in case management, including care planning, coordination, and evaluation.

Basic Life Support (BLS) Certification

Jun 2019

American Heart Association

Demonstrated proficiency in basic life support skills, including CPR and defibrillation.

◆ Education

Bachelor of Science in Nursing
University of California, Los Angeles
Nursing

May 2018
Los Angeles, CA
3.5

◆ Awards

Excellence in Case
Management Award
Dec 2020
Hospital Corporation of
America
Recognized for outstanding
contributions to case
management, including
development of innovative care
plans and coordination of
comprehensive care.

◆ Hobbies

Hiking
Reading