JOHN SMITH

MEDICAL DEVICE SALES ENGINEER

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SKILLS

- Sales and Marketing
- Medical Device Industry Knowledge
- Technical Sales Support
- Account Management
- Communication and Presentation

EDUCATION

Bachelor of Science Sep 2010 - May 2014 University of Michigan Ann Arbor, MI **Biomedical Engineering** 3.5/4.0

Master of Business

Administration

Sep 2014 - May 2016

University of California, Los

Angeles Los Angeles, CA

Business Administration

3.8/4.0

LANGUAGES

Native

Intermediate

English	
Spanish	

SUMMARY

Results-driven Medical Device Sales Engineer with 5+ years of experience driving revenue growth and expanding customer base for medical device products. Proven track record of success in sales strategy development, account management, and technical sales support.

EXPERIENCE

Senior Sales Engineer

Medtronic

Develop and execute sales strategies to drive revenue growth and expand customer base for medical device products

- Generated \$1.2M in new business revenue within 6 months, exceeding sales targets by 25%
- Built and maintained relationships with key decision-makers at major hospitals and medical institutions, resulting in a 30% increase in sales pipeline
- Collaborated with cross-functional teams to launch new products, achieving a 95% customer satisfaction rate
- Provided technical support and training to customers, ensuring successful product implementation and reducing complaints by 40%

Sales Engineer

Boston Scientific

Responsible for sales and marketing of medical device products to hospitals and medical institutions

- Achieved an average sales growth rate of 15% per annum, consistently meeting or exceeding sales targets
- Developed and executed account plans to penetrate new markets and expand existing customer base, resulting in a 25% increase in sales territory
- Worked closely with customers to understand their needs and provide tailored solutions, resulting in a 90% customer retention rate

PROJECTS

Medical Device Sales Strategy Development Jan 2020 - Jun 2020 **Project Lead**

Developed and implemented a sales strategy for a new medical device product, resulting in a 25% increase in sales revenue within 6 months Market research and analysis • Competitor analysis •

Sales forecasting and planning

Customer Relationship Management System Implementation

Jan 2018 - Present

Minneapolis, MN

Jun 2015 - Dec 2017

Marlborough, MA

CERTIFICATES

Certified Sales

Professional

Jan 2018

National Association of Sales Professionals

Certification in sales professionalism, demonstrating expertise in sales principles, practices, and techniques

Medical Device Regulatory Affairs Certification Jun 2019

Regulatory Affairs Professionals Society Certification in medical device regulatory affairs, demonstrating knowledge of regulatory requirements and compliance Jul 2019 - Dec 2019 Project Team Member

Implemented a customer relationship management system to track customer interactions and sales activities, resulting in a 30% increase in sales efficiency

CRM software • Data analysis and reporting