Emily Chen

Human-Computer Interaction Design Specialist

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Summary

Highly skilled Human-Computer Interaction Design Specialist with 5+ years of experience in designing intuitive and user-centered interfaces for web and mobile applications. Proven track record of delivering high-quality designs that improve user engagement by 30% and increase conversion rates by 25%. Strong understanding of UX principles, human-centered design, and UI design patterns.

Experience

Senior UX Designer
Jan 2020 - Present

ABC Corporation
New York, USA

Lead the design team in creating user-centered designs for complex web applications, resulting in a 40% increase in user adoption and a 20% decrease in customer support queries.

- Conducted user research and analyzed data to inform design decisions
- Designed and prototyped interactive wireframes and high-fidelity designs
- Collaborated with cross-functional teams to ensure design consistency and feasibility
- Developed and maintained design systems and style guides
- Mentored junior designers and provided design feedback and guidance

UX Designer
Jun 2018 - Dec 2019

DEF Startups
San Francisco, USA

Designed and developed user-centered designs for mobile applications, resulting in a 50% increase in user engagement and a 15% increase in sales.

- Conducted user interviews and usability testing to inform design decisions
- Created interactive prototypes and high-fidelity designs using Sketch and Figma
- Collaborated with product managers and engineers to ensure design feasibility and consistency
- Developed and maintained design documentation and design systems
- Participated in design critiques and provided feedback to junior designers

Education

Master of Science
Jun 2018

Stanford University
Stanford, USA

Human-Computer Interaction
3.8

Bachelor of Science
Jun 2016

University of California, Berkeley
Berkeley, USA

Computer Science
3.5

Skills

- UX Design
- UI Design
- Human-Centered Design
- Usability Testing
- User Research
- Prototyping
- Design Systems
- Design Thinking
- Communication
- Collaboration
- Problem-Solving

Languages

English   Native
Spanish   Fluent

Hobbies

- Reading design books
- Attending design conferences
- Participating in design communities

Certificates

Certified UX Designer
Jun 2020

Nielsen Norman Group

Completed a certification program in UX design, demonstrating expertise in user-centered design and usability principles.

Certified UI Designer Dec 2019

DesignLab

Completed a certification program in UI design, demonstrating expertise in visual design and interaction design principles.

Awards

Best UX Design Award
Jun 2020

UX Design Awards

Received an award for outstanding UX design work, recognizing excellence in user-centered design and usability principles.

Best UI Design Award

Dec 2019

UI Design Awards

Received an award for outstanding UI design work, recognizing excellence in visual design and interaction design principles.

References

John Doe, Design Manager

Supervisor

johndoe@abccorporation.com

Jane Smith, Product Manager

Colleague

janesmith@defstartups.com