

Emily Chen

Accessible Designer

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Summary

Highly motivated and experienced Accessible Designer with 5+ years of experience in creating inclusive and user-friendly designs for various industries. Proven track record of improving accessibility metrics by 30% and increasing user engagement by 25%. Skilled in UX design, accessibility guidelines, and front-end development.

Experience

Jan 2020 - Present
New York, NY

Senior Accessible Designer

Microsoft

- Led the design team in creating accessible and inclusive designs for Microsoft's flagship products, resulting in a 25% increase in user engagement and a 30% improvement in accessibility metrics.
- Conducted accessibility audits and provided recommendations for improvement
 - Collaborated with cross-functional teams to design and develop accessible features
 - Created and maintained design systems and style guides for accessibility
 - Trained and mentored junior designers on accessibility best practices
 - Worked with stakeholders to prioritize accessibility features and create roadmaps for implementation

Jun 2018 - Dec 2019
Seattle, WA

Accessible Designer

Amazon

- Designed and developed accessible features for Amazon's e-commerce platform, resulting in a 15% increase in sales and a 20% improvement in customer satisfaction.
- Conducted user research and created personas to inform accessible design decisions
 - Designed and prototyped accessible features using Figma and Sketch
 - Collaborated with engineers to implement accessible design solutions
 - Tested and iterated on designs using usability testing and A/B testing
 - Created and maintained accessibility documentation and guidelines

Skills

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|----------------------------|-------------------|---------------|
| • UX Design | • Communication | • Sketch |
| • Accessibility Guidelines | • Collaboration | • HTML/CSS/JS |
| • Front-end Development | • Problem-Solving | |
| • Design Systems | • Figma | |

Education

Jun 2018
Seattle, WA

Bachelor of Science
University of Washington

