

# JANE DOE

## RN CHARGE NURSE

### CONTACT

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### SUMMARY

Results-driven RN Charge Nurse with 5 years of experience in acute care settings, proven track record of improving patient outcomes and staff engagement, and a strong passion for delivering high-quality patient care.

### SKILLS

- Patient Assessment
- Medication Management
- Leadership
- Time Management
- Communication
- Critical Thinking

### EDUCATION

#### Associate of Science in Nursing (ASN)

Jan 2015 - Dec 2017  
Los Angeles Community College  
Los Angeles, California  
Nursing 3.8/4.0

### LANGUAGES

English Native  
Spanish Intermediate

### CERTIFICATES

BLS Certification Mar 2019  
American Heart Association  
Basic Life Support (BLS)  
Certification

ACLS Certification Jun 2020  
American Heart Association

### EXPERIENCE

RN Charge Nurse Jan 2018 - Present  
Kaiser Permanente Medical Center Los Angeles, California  
RN Charge Nurse

- Coordinated daily nursing activities, including patient assignments, staffing, and resource allocation, resulting in a 95% patient satisfaction rate and a 25% reduction in patient complaints
- Conducted regular staff meetings and provided feedback, coaching, and development opportunities to team members, resulting in a 30% increase in staff engagement and a 20% decrease in turnover
- Collaborated with interdisciplinary teams to develop and implement individualized patient care plans, resulting in a 15% reduction in hospital readmissions and a 10% decrease in length of stay

Registered Nurse Jun 2015 - Dec 2017  
Cedars-Sinai Medical Center Los Angeles, California  
Registered Nurse

- Provided direct patient care, including assessments, medications, and treatments, with a patient satisfaction rating of 92% and a medication error rate of 0.5%
- Developed and implemented individualized patient education plans, resulting in a 25% increase in patient understanding and a 15% increase in patient adherence to treatment plans
- Participated in quality improvement initiatives, including data collection, analysis, and implementation of evidence-based practice changes, resulting in a 10% reduction in patient falls and a 5% decrease in hospital-acquired infections

