# Emily Chen

#### TECHNICAL PROJECT MANAGER

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# **SUMMARY**

Results-driven Technical Project Manager with 8+ years of experience in strategy and planning, delivering high-impact projects on time and within budget. Proven track record of driving business growth through data-driven decision making and process improvements.

### **SKILLS**

Technical Skills 

Soft Skills

## **EXPERIENCE**

### Senior Technical Project Manager

ABC Corporation • New York, NY • Jan 2020 - Present

Lead cross-functional teams to deliver complex technical projects, leveraging agile methodologies and data-driven approaches to drive business outcomes.

- Developed and executed project plans, resulting in 25% increase in project delivery speed and 30% reduction in costs
- · Collaborated with stakeholders to identify and prioritize project requirements, ensuring 95% customer satisfaction rate
- Implemented process improvements, resulting in 40% reduction in project defects and 20% increase in team productivity

#### **Technical Project Manager**

DEF Startups • San Francisco, CA • Jun 2018 - Dec 2019

Managed multiple projects simultaneously, focusing on technical development and deployment, with a focus on cloud-based solutions and DevOps practices.

- Coordinated with development teams to design and deploy scalable cloud-based architectures, resulting in 50% increase in system uptime and 25% reduction in latency
- Worked closely with customers to gather requirements and deliver tailored solutions, achieving 90% customer retention rate
- · Developed and maintained project documentation, ensuring 100% compliance with industry standards and regulations

# **EDUCATION**

### **Master of Science**

Stanford University • Stanford, CA • Jun 2018

Computer Science • 3.8/4.0